

Copied directly from <https://wyomingmedicalcenter.org/patients-visitors/rights-and-responsibilities> on November 9, 2021.

Patient's Rights

At Wyoming Medical Center, every one of our patients has the right to compassionate and comprehensive health care. As a patient, you have the following rights:

- To be informed of your rights and to be involved in any restriction of those rights.
- To receive care in a safe setting.
- To receive considerate, courteous and respectful care along with spiritual and emotional support.
- To refuse treatment to the extent permitted by law and to be informed of the medical consequences of such action.
- To be given personal and informational privacy within the law and to have your clinical records be kept confidential.
- To receive an explanation of your hospital bill.
- To know which hospital rules and regulations apply to your conduct as a patient.
- To receive medically appropriate comprehensive hospital care regardless of race, religion, sex, disability, educational level, communication impairments or ability to pay.
- To expect reasonable continuity of care, education and training that will aid your care following discharge.
- To be informed as to the nature and purpose of technical procedures to be performed as part of your care.
- To communicate with those responsible for your care and receive information regarding the nature and extent of the medical problem, the planned treatment and prognosis.
- To be informed about the outcomes of care, including those outcomes that differ significantly from the anticipated outcomes.
- To have pain and discomfort treated appropriately.
- To have concerns addressed by appropriate hospital personnel, state regulating agencies, the protection and advocacy network and the Medicare fraud control unit.
- To be free from any form of abuse, neglect or exploitation and to have access to protective and advocacy services when at risk.
- To receive services responsive to your needs and have available services identified to your and your family or substitute decision maker.
- Minors are afforded consideration provided to any other patient, in addition to having their parents or legal guardians involved in every aspect of their care.
- To have valuables safeguarded upon request and returned upon discharge.
- To be free from restraints and seclusion in any form when used as a means of coercion, discipline, convenience for the staff, or retaliation.
- To receive information in a manner you understand.
- To participate in decisions about your care, treatment and services including the right to have your family and physician promptly notified of your admission to the hospital.
- To refuse, care, treatment and services and to give or withhold informed consent.
- To give, withhold or rescind informed consent to produce or use recordings, films or other images of the patient for purposes other than your care; and to request cessation or rescind consent of the production of the recordings, films or other images.
- To have your rights protected during research, investigation, and clinical trials.

- To receive information about the individuals responsible for, as well as those providing, your care, treatment and services.
- To formulate advance directives and to have hospital staff and practitioners who provide care in the hospital comply with these directives.
- To be treated in an environment that preserves dignity and contributes to a positive self-image.
- To access information contained in your clinical records within a reasonable time frame.
- To be informed of visitation rights and to receive the visitors whom you or your support person designate, including, but not limited to a spouse, a domestic partner (including a same -sex domestic partner), another family member, or a friend; and to withdraw or deny consent at any time.

Patient's Responsibilities

Your health care is a joint effort involving you, your family and Wyoming Medical Center. We are committed to providing the best care and treatments. To achieve the most desirable outcome, Wyoming Medical Center needs your participation and shared responsibility. Patient and family responsibilities include:

- To provide accurate and complete information to the best of your knowledge about:
 - a. Present complaints
 - b. Past illnesses
 - c. Hospitalizations
 - d. Medications
 - e. Other matters relating to your health
- To inform nursing or hospital staff of unexpected changes in your condition.
- To ask questions or request clarification about what you have been told in order to fully understand what is expected of you.
- To follow instructions and treatment plans. Positive results require that you and your family cooperate with hospital staff and your physician.
- To express concerns about your ability to follow the proposed course of treatment that you and your physician have developed.
- To follow the hospital's rules and regulations concerning your care and conduct. Respect the rights of other patients and hospital staff. All medical information must be considered confidential.
- To be respectful and considerate of other patients and hospital personnel. This includes no smoking, unnecessary noise or distractions.
- To make certain you understand instructions, including medication schedules and follow-up appointments before leaving the hospital.
- To understand that it is your responsibility to assure that the financial obligation for your health care is met promptly. Financial counseling is available.

For more information or concerns, please contact one of the following:

- Quality and safety hotline at (307) 577-4900
- Case management at (307) 577-7813
- Hospital chaplain at (307) 577-7201, ask for pager 0439